



Register Description of Customers of Flycam Oy - Personal Data Act (523/1999 10 §)

1. Controller and contact details

Flycam Oy
Business ID: Y-2325999-8
Address: Kehräsaari A, 3 krs., 33200 Tampere
Domicile: Tampere
Point of contact: Arttu Pulkkinen
E-mail: info@flycam.fi

2. Name of the register

Customer register of Flycam Oy

3. Purpose of the file and processing of personal data

The controller processes customers' personal data for following purposes:

- managing, developing and maintaining customer relationship
- marketing of controller's services, products and goods
- development of controller's business and related customer service development
- monitoring and analyzing customer interest information and wishes, as well as developing related customer service

4. Registered information

The customer register contains the following information about customers:
Username, e-mail address and any other information necessary for the purposes of this register.

5. Regular sources of information

Customer information is obtained with the consent of the customer and the events related to the reservations and purchases of the services the customer wishes. Personal data may also be collected, stored and updated from the public registers of the Population Register Center and other similar registers which provide address, update and other similar services.

6. Register protection and data retention period

Data is collected in databases that are protected by firewalls, passwords and technical means. Databases are located in locked and secured spaces and data is accessed only by certain predefined Flycam Oy employees. The information is retained during the use of the service and one year after the end of service usage.

7. Transfer of personal data and transfer of data

Personal data will not be disclosed to third parties unless it is a statutory or a governmental obligation.

We assure that the confidentiality and security of the data has been protected as required in the law.

8. Customer Information and Customer Rights to Change Information under the Personal Data Act

Register Description

The register description can be downloaded from the electronic newsletters and the viwer.net web site.



Right of inspection and the right to correct incorrect information

The data subject has the right to inspect what information about him/her is stored in the customer register and where the information in the register is used. The processing of one inspection request per year is free of charge for the data subject.

When a customer wishes to exercise his right of inspection, he must send a signed verification request to Flycam Oy at the address above. The customer must indicate his name, address and telephone number in the verification request.

In addition, the data subject has the right to request correction of the error in the register. The correction request must identify the error and indicate the information to be corrected. The signed correction request shall be sent to Flycam Oy at the address above.

Right to prohibit processing

The data subject has the right to prohibit the controller to process personal data for purposes of direct advertising, distance selling, other direct marketing, market research, opinion polls, public registers or genealogical research.

The data subject can prohibit the processing by writing in Flycam Oy's above-mentioned postal address or email address. There is an exit-link in every e-newsletter through which it is also possible to remove yourself from an electronic customer register.